

Surgery Center Coding Solutions

Medical coding is the process of assigning diagnostic and procedural codes to represent patient conditions and care. The accuracy and completeness of coding data is essential for proper physician reimbursement and quality patient treatment. It is the most important and complex aspect of the healthcare billing process.

Aviacode provides coding services to all types of hospital facilities, physician groups and billing companies. Coding services are delivered by receiving and securely storing copies of patient encounter documentation in our HIPAA compliant, web-based application (ProCoder™).

Documents are allocated to experienced, certified coders working in specialty-specific groups. Coding results are validated with the Coding Analyzer & Rules Engine (CARE™) and are reviewed by the quality assurance department at Aviacode. Completed coding is returned via real-time web reports or electronic interface into our customer's billing system. Coding is complete and ready for billing within 48-hours.

The outsourcing of medical coding services is a significant trend in healthcare and is expected to continue to grow. Aviacode is the leader in providing these services, making us...

Committed to Coding. Committed to You.™

Case Study

Orthopaedic Surgery Center of La Jolla – La Jolla, CA

Background

When the Orthopaedic Surgery Center of La Jolla (OSCLJ), a southern California-based outpatient surgical center, first contacted Aviacode; they were hiring and managing their own on-site coder. They had difficulties finding and fully utilizing the skills of a certified coder when they did not require a full-time employee.

Frequent and excessive changes in surgical coding and the complexity of Workers Compensation rules in California added to their struggle. They found it near impossible to keep current with National Correct Coding Initiative (NCCI) guidelines, Local Medical Review Policy (LMRP) rules and AMA code changes. These issues were hindering their revenue and resulting in a high number of denials. Their paper-dependent processes often interfered with the timely submission of claims.

Solution

OSCLJ contracted with Aviacode to supply coding services and management software (ProCoder™). This effectively eliminated the need for on-site coders. A high-speed scan station was installed to capture and securely transmit their paper-based documentation to Aviacode for coding.

Using Aviacode's software platform they could more effectively oversee the coding process and quickly find and access documentation needed for claim submission. They found that ProCoder's communication process helped them promptly clarify coding questions and resolve documentation deficiencies. OSCLJ realized a reduction in Workers Compensation claim denials from 35% to just 2% and reduced their overall costs to code services.